**MEETING AGENDA**

DATE: November 9, 2016

TIME: 10 AM

LOCATION: STERN VILLAGE (COMMUNITY HALL)

200 HEDGEHOG CIRCLE TRUMBULL, CT 06611

1. Call to Order
2. Roll Call and Pledge of Allegiance
3. New Business

Discussion/Action regarding an updated THA Grievance Policy

1. Resident Comments

*Stern Village Residents (only) may speak for a maximum of 3 minutes. Stern Village Residents (only) must sign-up to speak prior to the start of the meeting.*

1. Adjournment



Harriet Polansky

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Executive Director 200 Hedgehog Circle

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Addendum to Agenda– New Business

**GRIEVANCE PROCEDURE**

All disputes concerning the obligations of the Tenant or the THA shall be resolved in accordance with the THA’s grievance procedure in accordance with the regulations of Connecticut State Agencies.

The THA’s grievance procedure is not intended as a forum for initiating or negotiating policy changes between a group or groups of Tenants and the THA.

Informal settlement of grievances is encouraged and every effort will be made to minimize administrative costs associated with informal settlements.